

# GLOSSARY OF TOURIST TERMS

## A

**ACCOMMODATION OF TOURISTS** – are hotels, motels, camping tourist bases, guest houses, rest homes, boarding houses and other buildings, which are used for living of tourists and their services

**ACCOMPANYING PERSON** - is an employee of tourist company, which duties include to accompany tourists in the route, organization of accommodation, meals and transfer.

**AGREEMENT OF FRANCHISE** – is an agreement on transfer of rights and privileges from producer of tourist services on its realization (selling). It includes use of trademark of franchisor as guarantee of quality of services.

**AGREEMENT ON TOURIST SERVICE** – is an agreement between tour operator or tour agent and tourist from exchanger provision of tourist services.

**AIRFARE** – is a cost of transport of the passenger on the plane for a certain distance. In international transport differs individual, group, ordinary and special airfares.

**ALL INCLUSIVE** – is a system of serving in hotels, in which catering, drinks (often it is production of the locals) and other types of services, which do not require additional cost. Diversity of this system of serving is a max exclusive, when list of additional services could be expanded and could include free use of sauna, hairdresser, activities of different types of sport and etc

**AMERICAN PLAN** – is a hospitality tariff, which includes cost of the accommodation and three times meal a day.

**APART-HOTEL** - is a hotel, which rooms consist of apartments.

**APARTMENTS** – are the type of rooms in hotels, which design as modern flats, including place for cooking meals (usually cost of catering doesn't include to the cost of the room).

**ARRIVAL AND DEPARTURE**– set of services (help of interpreter, carrying of luggage, auto transport), providing during its delivery from the railway station, airport of seaport to the hotel and back.

**ARRIVAL CARD**– is a special form, filled by passenger who arrives in another country by plane or by ship and given to border service.

**AUTHORIZED BODY** – is a central authorized body, defines by Governance of Republic of Kazakhstan for implementation functions of state office in field of tourist activity.

## B

**BACK OF THE HOUSE** — is a departments of services, which located in the way in order to not be in sight

**BAGGAGE ALLOWANCE** - is a maximal weight or dimension of luggage, which is allowed by air company for the free transfer. Standards of allowance are differentiated according to the class of passenger seats.

**BED OCCUPANCY** — is a rational ratio of the number of beds to the number declared for sale (average load).

**BELLMAN** – is an employee of the hotel, who carry the luggage and pursue the requests of the guests.

**BENEFITS** – is a partly or fully release from payment of customs duties on import of goods to the country, which are usually levied on customs duty; is a partly or fully release of limitations on export from the country of defined goods

Bermuda plan\* - is a method of providing hotel services, in which price includes breakfast and room.

**BLANKET RESERVATION** — is plan of denied amount of rooms for group.

**BLOCK-CHARTER** – is a rent of the certain part of the vehicle on one or more regular flights.

**BOARDING HOUSE** – is a small private hotel (for 5-10 rooms), in which guest service is provided by the owner or family, who usually live in the same building.

**BOARDING PASS** – is card giving to passengers on air or sea tickets, which they must present to control service during the boarding

**BONUS SYSTEM OF AIR COMPANIES** – is a system of prizes for customers of particular air companies for achieving attainments of established rates of duration of the flights, flight hours and etc.

**BOOKING** – is a preliminary consolidation of a certain tourist (passenger) places in hotels or on vehicles, tickets to the cultural spectacular institution on particular date.

**BOTEL** – is a small hotel on the water

**BRUNCH** — is an eating after breakfast, but before lunch, and it replaces both.

**BUNGALOW** – is a separate building, which uses for accommodation of tourists, often it is provided in tropical and southern countries.

**BUSBOY** – is a junior employee of a restaurant, bar (bottling water, cleaning the tables, ashtrays and etc.).

**BUSINESS—TOUR** – is a type travelling, which is necessary for businessmen and perhaps requested special service, for instance: room for negotiations, services of secretaries.

**BUNGALOW** – is a tourist hotel (usually building is made from easy materials on the seashore). It is distributed in young tour-centers.

## C

**CABANA** — is a building on the beach (or close to the pool), type of bungalow, standing separately from the main building and sometimes equipped as a bedroom

**CALL PORT** - is a point of intermediate parking of a marine passenger vessel provided for by its route.

**CAMPER** – is a tourist, who travels on auto transport and uses camping

**CAMPER** – is an individual, temporary visitor of area, locality, territory or other country, situated in this area for tourism purpose more than 24 hours

**CAMPING** - is a camp for auto tourists, equipped with tents and other easy buildings of summer type (for example bungalow), car parking, plumbing and canalization and equipped with facilities for cooking food.

**CARAVAN TOURISM** — is a type of tourism, in which accommodation is used self-propelled or attached van to the car (caravan).

**CERTIFICATION OF TOUR SERVICES** – is a procedure of verification of quality a suggested product of tour company with subsequent granting a certificate of conformity quality.

**CHARTER** – is an agreement between owners of vehicle (ship, plane, bus and etc.) and charterer (employer) for rent all the vehicle or its part on defined voyage or period.

**CHARTER FLIGHT**— is a flight, ordered exclusively for special group of people, which refer to the same organization and their flight organized by one name (f.e. tour operator). Usually charter flights is cheaper, that regular flights of air companies. These flights can be implemented with additional planes or planes, which do regular flights.

**CHARTERING** – is an agreement of charterer.

**CHECK OUT TIME** – is a moment of beginning (ending) of day (usually it is 12 PM), before which client of the hotel must leave a room or pay fully or party for the next overnight

**CLASS** – is a discharge of passenger railway trams, cabins on ships, seats in the plane, applied depending on comfort level, provided to passengers (tourists).

**CLOSED CIRCULAR ROUTE**— is a circular route of transportation of passengers to destination and back by the same type of transport.

**COAST SERVICES** – is a mix of the services (excursions, theatre performances and etc.), which are provided to the participant of the cruise at the ports during parking of the cruise ship.

**COASTING PRICE**— reduced price for citizens of defined country, who travel inside this country

**COMBINED TICKET** – is a ticket with use of two or more vehicles (for example: plane-ship, railway-bus and etc.)

**COMMISSIONS** — is an amount of money, which defines in percent higher sold price, which offer owners of tour operators and transport companies (and others) to tour agents for sale of tourist services, services of air companies and etc.

**COMMERCIALLY IMPORTANT PERSONS** — is a buyer of special document, which gives he/she permission to take more prioritized status than others passengers.

**CONTINENTAL BREAKFAST** – is an easy breakfast, which consists of coffee or tea, juice, butter and jam, bun.

**COMPLIMENTARY TICKET** — free transfer.

**COMPLEX SERVICE** – is a standard set of tourist services, usually it includes meeting and accompanying, accommodation in hotel, catering and excursion services.

**CRUISE** – is a sea or river tourist trip on the ship, used as vehicle, accommodation, catering and entertainment and etc., including to the program beach service.

**CUSTOMS ENTRY** - written or oral statement by tourists to the customs authorities at the border crossing, containing information about things and items carried by tourists.

**CUSTOMS DUTY** – is a tax, which is levied on some goods, through the border of any country.

**CUSTOMS** – is a government body, which implements control and clearance of goods and personal things get through the border and recovery of customs duty.

## **D**

**DELUXE** — is a luxury type of the hotel (private bathroom and full services).

**DIVING** – is an underwater immersion with aqualung.

**DIRECT FLIGHT** – is a flight, in which passenger does not do stops during the all journey from the departure to destination.

**DOUBLE—UP** — is an organization of double system settlement (when unknown people settle to the same room, in administration on the special stand are stored 2 cards (checks) in the pocket under the number of this room).

**DUTY FREE** – is a system of free import trading in airports, on the planes, ships and other vehicles, or in separated places of visiting foreigners (as a rule cigarette, wine, perfumery and souvenirs).

**DUTY-FREE GOODS** — are the goods, which are not subject to customs tax.

## **E**

**ENDORSEMENT** — is authority, which concluded according to possibility to change or resign up air ticket to another plane

**ENGLISH BREAKFAST** – is a full breakfast, which includes fruit juice, egg with ham, toasts, butter, jam and coffee or tea.

**EURO LINE** – is an international association of transporters, which unites 35 big European bus companies. System Euroline connects 21 huge cities of Europe. By using special ticket Euroline people can get discounts from 30 to 60 days on passengers bus services within Europe without age limit.

**EUROPEAN PLAN** – is a hospitality tariff, which includes only cost of accommodation (without cost of catering).

**EXCESS OF BAGGAGE** – is a of baggage (according to the weight or dimension) of applied standard by air company, which transfer is paid additionally by passengers

**EXCURSION ACTIVITY** – is a entrepreneurship activity in organization of visiting by citizens a tourist resources in cognitive aims in country (place) of temporary being, which doesn't include services of accommodation (overnight) of tourists and includes period not more than 24 hours.

## F

**FAM TRIP** – is a free or tour, organized for tour agents and (or) staff of air companies in order to introduce them with defined tourist routes and centers.

**FAMILY PLAN** – is a system of discounts from cost of accommodation, providing in some countries by members of family, who travelled together.

**FERRY** – is a self-propelled vessel, which is specially equipped for transfer of passengers and vehicles (cars, railways and etc.) in transfer through reservoirs (seas, straits and etc.)

**FLASH PACKER** – are the trips with use of active types of movements, which are organized by tourists themselves.

**FLIGHT COUPON** – is part of the ticket in return which air company gives to the passenger transfer on given in it area

**FORCE MAJEURE** – is a circumstance which can not be prevented by party, which responsible for performance of an obligation and reason of non-performance (for example: war, disaster and etc.).

**FREE IMPORT** – is a pass of supplies for transport through customs borders of the defined country without import duties. Usually free import things refer to personal possessions within reasonable limits.

**FREE PORT** — is a port, where tourists can get products without entry payments.

**FRONT DESK** — rack of administration of the hotel, where guests check in

**FRONT DESK** - is a common room or room in hotels for the reception, registration of guests, as well as finding attendants, receptionists for receiving and issuing keys to rooms and performing various types of instructions for hotel guests

**FRRO** — visa and registration department. Implements giving of general civil (district, regional and republican FRRO) and diplomatic (MIA) foreign travel passport.

**FULL BOARDING HOUSE** – is a type of the catering in hotels, in which cost of accommodation includes 3 time or 4 time meals

**FULL HOUSE** — is a term, which means full load of the hotel 100 % (all the rooms are sold).

## G

**GRAND MASTER** — is a one key. This key opens all the guest room, which are closed out.

**GREEN CORRIDOR** - is a place of crossing a border for carriage things, which are not subject to mandatory customs declaration.

**GUEST HISTORY (CARD)** — is a note of full program of the guest, including payment, credit ( full guest stay program, including occupancy, payment, special needs, credit. (Such recording is carried out on cards, in large hotels the data is entered into a computer).

**GUIDE** – is a professional physical person, who has qualified knowledge for offering excursion-informational services for tourists in introducing with tourist resources in country (destination) of temporary being

## H

**HAND LUGGAGE** – are things, which passenger allow to transfer himself/herself by air company without additional cost, but passenger is responsible for his/her luggage.

**HOSTEL** – is a variety of hotels with small range of services.

**HOTEL GARNI** — hotel without restaurant (even without breakfast).

**HOUSE KEEPER'S REPORT** — is a piece of paper with notes in the front office, in which are reflected real data about status of rooms (cleaning, repairmen and etc.).

## I

**INCLUSIVE TERMS** — is a tariff for accommodation and meals (3 times).

**INCLUSIVE-TOUR** – is the key type of individual or group tour. As a rule, it is well-planned according to the (route, time, set and quality of services in the trip, which sells to the consumer as inseparable on elements good in total price, usually includes cost of services and transfer within the route.

**INDIVIDUAL TOUR** – is a tour with particular complex of tour services, ordered by client (or by small group) on your own, including accommodation, catering, transfer, excursion and entertainment program.

**INFRASTRUCTURE** — are roads, parking for cars: drainage of waste water, canalization, plumbing, electricity — all the need for the living on this territory. It is operated by tourists and local people. In its development should overtake development of superstructure.

**INSURANCE** — conditions of insurance in detail agree on certificate of insurance. Certificate of insurance is a document, which provides guarantee medical services in case of disease on injury. For entry in some countries having an insurance is an obligatory thing

**INTERNATIONAL STUDENT CARD** – is a document of defined form, which proves fact of studying in university or other high institution for accepting number of benefits during the tourist trip.

**INSTRUCTOR OF TOURISM** – is a professional individual, who has relevant qualification and experience of passages of tourist routes

**INTER-RAIL** – is a system of tickets on railway transport, which let to travel during period of time inside a country without restrictions.

**ITINERARY** - pre-planned or established route for travelers (tourists) or vehicles.

## J

**JUNIOR SUITE** — is a big room with fenced bed place, which is transformed into living room.

## K

**KAYONING** – is a descent on mountain river and waterfalls in hydro costumes without use of swimming facilities.

## L

**LUGGAGE PASS** — is a card, which gives permission for tourist to take away luggage from the hotel.

**LUGGAGE RECEIPT** – is a designed official document, which is made by air company and then giving to the passenger, that proves that air company is responsible for transfer of the passenger's luggage till the end of the transport.

## M

**MANIFEST** – is a list of member of a team and passengers of sea passenger vessel with indication of passport data.

**MAP-PLAN** – is a scheme of seat arrangements in state-room or coupe.

**MASTER KEY** — is a key, which replace all the keys of all rooms on the floor. It also can be called flour key.

**MODIFIED AMERICAN PLAN** – is a hospitable tariff, which includes cost of accommodation and 2-time meal (breakfast and lunch or breakfast and lunch).

**MOST IMPORTANT PERSON** — especially important person.

**MOTEL** – is a hotel for auto tourists, which is located on the freeway, as a rule, it has a garage, station of technical services, refueling station and other facilities, which are needed for auto tourists.

**MYSTERY TOUR** — is a shelter in mountains (used in mountain tourism).

## N

**NO—SHOW EMPLOYEES** — is a staff, which work according to schedule, providing for conducting of work strictly during the absence of a guest.

## O

**OFFER** — is a formal offer on inclusion of agreement with instruction of conditions

**OPEN TICKET** — it means open date of leaving. Passenger can book a ticket for more late time (day).

**ORGANIZED CLAIM** - claim; a statement by one party that the other party has not fulfilled (in whole or in part) its obligations, and a claim in connection with this appropriate compensation.

**ORGANIZER OF THE TOUR** – is an individual (sometimes tour agent) or organization, which gathers a group for participation in the tour, provided by tour company. As a rule, to organizer of the tour can be offered free trip on this route.

**OUT OF ORDER** — room is not ready for settlement cause of breakdown or disrepair of facilities of this room

## P

**PACKAGE-TOUR** – is any tour (individual or group), which includes some range of services (transfer, accommodation, catering, excursion and etc.) overall sale cost to the cost of its elements.

**PARKING** – is a place for parking vehicles.

**PARTY TICKET** — group ticket.

**PEAK OF THE SEASON** – is a season in this country, when trading of tour services and its cost are the highest.

**PHOTOSAFARY** – is a tourist trip, aimed to taking photos of rare species of animals and plants in natural habitat conditions.

**PORT CHARGES** - .is a fee levied on passengers upon arrival in a city or country, when leaving a city or country in case of passing through a sea, river or airport.

**PROMOTION OF TOUR PRODUCT** – is a complex of (advertisement, participation I n exhibitions and expositions, organization of informational tourist centers of realization its products, publishing and promoting of brochures, booklets, catalogues) aimed to the providing of tourist services.

## R

**RACK RATE** — is a full tariff of room cost (without discounts).

**RAFTING** - rafting on mountain rivers in boats, catamarans or rafts not equipped with motor.

**RAILWAY CRUISE** – is a railway tourist trip during several days on a circular route with bus stops for conduction of excursions. In this way railway is used not only for transport, but also for providing accommodation, catering and etc. for tourists.

**REFERRAL** — is a system of booking, when in the room are stayed something of personal using of the guest till the next arrival.

**REGISTRATION CARD** – is a given card in a number of countries by the border authorities to temporary visitors upon entry into the country and returned to the border authorities upon departure from the country, a document confirming the registration of these visitors by the authorities of that country

**REGULAR FLIGHT** – is a flight, which acts regularly during defined period of time with beforehand published timetable

**RESERVED SEAT** – is an additional to the ticket card or railway receipt with a right to take a defining place in the train of far compliance.

**RESIDENTAL HOTEL** — is a hotel, where guests live for a long time and then can become their property

**RESORT** – is a hotel, in which guests come on holiday with recreational aims and for entertainment.

**REST HOUSE** — is a small hotel.

**REVALIDATION STICKER** — is an official inscription on the summer coupon and means new booking, which should be made.

**ROOM BOARD** — is an information about hotel room (conditions, service, and opportunities).

**ROTEL** — is a dapper hotel — coach

## S

**SAFARY** – is a tourist trip aimed to the hunting and introducing with local nature, as a rule in countries of Central Africa.

**SAFE—DEPOSITBOXES** — is an individual section in the store, where guests store valuable things, money

**SCHENGEN VISA** – is an unified visa with a term 3 months, which gives a permission freely move within territory of countries of Schengen group (Germany, France, Belgium, Netherlands, Luxembourg, Spain, Portugal, Italy and etc.) during the operation of visa.

**SEMI-BOARDING HOUSE** – is a type of catering in hotels, in which breakfast and dinner or breakfast and lunch are included in cost of accommodation.

**SERVICE CHARGE** — usually it is from 10 to 20 percent, which is added to the accountant for labor payment of personnel services

**SERVICE BUREAU** – is bureau in hotel, it carries out different informative service, monetary operations, provision with transport tickets.

**SHOP TOUR** – is a tour trip aimed to buying defined types of products, characteristic to country of temporary being

**SKI-PASS** – is a permission or pass on use lifts in defining place for descent on alpine skiing or snowboard.

**SKIPPER** — is a guest, who left secretly without unpaid checks

**SMORGASBORD** – is a type of self-serving in restaurants, café, which differs that visitors for one payment get some amount of dishes according to their choice from the suggested presented food

**SNOWBOARD** – is a descent on snow from mountain peaks on special equipped board.

**STAND BY (waiting)** — is a passenger, who hasn't got confirmed booking, but wait a possibility for flight at the airport, if seats in the plane will be available in the last minute. Many air companies offer a low price for these kind of passengers

**SYSTEM FORTUINE** - is a sale of set of tour services with discounts on accommodation without specifying concrete hotel, which name become known in entry to the place of the rest. It is guarantee accommodation in the hotel of defining category.

## T

**TARIFF OF AIR TICKETS** – is a differential system of payment air tickets depending on level of provided services, conditions of use, exchange and refund of a ticket. Some type of tariffs: excursion – booking in any day, return date can be opened within validity period of tariff, refund of a ticket in any moment with loose of little cost. Youth – is a discount 20% from main excursion tariff. Group concessionary tariff for group from 6-10 people for period of being from 6 days to 1 month. APEX – is a booking at least 7 days, dates of travel are strictly fixed, refund of ticket before 7 days – 50% fine, if more late period refund of tickets are impossible. PEX – booking in any time, dates of travel strictly fixed, in refunding of tickets 50% before registration of flight.

**TAX FREE** – is a system of part return tax on value added tax in many countries in buying and export of goods by foreigners. As a rule, it is used in big shops if tourist buy a goods more than defined cost. Money are giving back while crossing border or in country of permanent being

**TIME SHARE** - purchase of the right to use the number for one to two weeks in a particular place for a long period. At the same time, conditions of exchanger are created by places of rest, which allows timeshare owners to change the place of rest

**TOPLES** – is a use of bathing suit without up part (in some countries it is not recommended or prohibited

**TOUR** – is a set of tourist services, which includes trip according to defined route within framework of deadline. There differentiate individual and group tours.

**TOUR DOCUMENTS** – are the documents, giving to tourists by serving tour company in return voucher in the first service desk (hotel ticket, meal ticket and excursions), which tourists are provided concrete tourist services.

**TOURISM** – is a trip, organized by tour companies according to standard or developed route (developed by tourist).

**TOURISM** – is a trip of individuals, whose period of being time varies from 24 hours to 1 year or less than 24 hours, but with overnight in aims, which are connected with paid activity in country of temporary being.

**TOURIST** – is an individual, who visits country (place) of temporary being for a period from 24 hours to 1 year and does less than 1 overnight there in recreational, cognitive, professional-business, sport, religious or others aims without doing of paid activity.

**TOURIST COMPANY** – is a company, which does sale of tourist services to consumers. Depending on functions of executable tourist companies, they divide to tour agents and tour operators.

**TOURIST AGENT ACTIVITY** (touragent activity) - is an activity of individuals and (or) juristic persons,

**TOURIST TRIP** – is a document, which proves a right on complex of tourist services.

**TOURIST ACTIVITY** – is an activity of individuals and juristic persons in providing of tourist services.

**TOURIST OPERATOR ACTIVITY** (touoperator activity) – is an activity of juristic persons, which have a license on these type of activity in forming, promotion and realization of tourist products to tour agents and tourists.



**TOURIST ORGANIZATIONS** – are the juristic person, which the main type of their activity acts tourism.

**TOURIST RESOURCES** – are the natural-climate, historical, social-cultural, recreational objects, which include objects of tourist demonstration, also other objects which can satisfy spiritual needs of tourists and contribute to recovery and development of their physical power.

**TOURIST PRODUCT** – is a set of tourist services, which is enough for satisfaction of needs of tourists during the trip.

**TOURIST MARKET** – is a commodity circulation (works, services) and money in field of tourist activity.

**TOURIST SERVICES** – are the services needed for satisfaction needs of tourist, provided in period of his/her journey and trip (accommodation, transfer, catering, excursions, services of instructor of tourism, guides (guide-interpreter) and other services depending on aim of the aim of the trip).

**TOURIST CLASS** — also well-known as economy class. In this type of room guest hasn't got a personal bath.

**TRANSFER** – is any type of transfer of tourist inside of tourist center (transfer from the railway station, airport or seaport to hotel and back; from one railway station, airport or seaport to another one, from hotel to the theater and back).

**TRANSIENT HOTEL** — is a hotel for transient guests, who stop in the hotel on their way to another hotel (regular place of holiday).

**TRANSIT** – is a passage of passengers (tourists) from one country to another through interim country.

**TRAVELER'S CHECK** – is a banking form of currency, which can be exchanged on cash money in that currency, in which it had been issued or equivalent amount in foreign currency according to the current exchange rate. Banks, which give traveler's check guarantee full refund in case of loose of these checks cause of stealing, destruction and etc.

**TREKKING** – are the walking tours in rugged terrain without special preparation of participants

## U

**UNDOING** – is a cancellation of the tourist trip.

**UNORGANIZED TOURISM** – are self-regulating trip of tourists, as a rule, organized by tourists themselves without the help of a tourist marketing apparatus; services are usually paid as they are used.

## V

**VISA** – is a special permission of related affairs of foreign government for entry, departure, accommodation or transport through territory of this government

**VOUCHER** – is a document, which is given by tourist or transport company to substantiate that tourist has paid particular type of services: accommodation in the hotel, transportation and etc. and is a base for provision these services.

## Types of accommodation in hotels

<b>DBL</b>	Room for 2 people with one big double bed
<b>DBL (TWIN)</b>	Room for 2 people with separated beds
<b>SGL (SNGL)</b>	Room for one person
<b>EXB (extra bed)</b>	+1 bed
<b>TRPL</b>	Room for 3 people
<b>CH</b>	child, whose age under 12 years, but in many hotels under 15 years
<b>SGL + CH (2-6)</b>	1 adult + 1 child from 2 to 6 years

<b>DBL + CH (2-6)</b>	2 adults + 1 child from 2 to 6 years
<b>SGL + 2CHD (6-12)</b>	1 adult + 2 children from 6 to 12 years
<b>DBL + 2CHD (2-6)</b>	2 adults + 2 children from 2 to 6 years
<b>2ADL + 2CHD (2-6)(2-12)</b>	2 adults + 2 children (the first child from 2 to 6 years, the second — from 6 to 12 years)
<b>2ADL + 2CHD(6-12)</b>	2 adults + 2 children from 6 to 12 years
<b>Inf (infant)</b>	infant 0-2 years
<b>Qdpl or TRPL+ EXB</b>	Room for four people
<b>TRPL+1CHD (2-6)</b>	Triple room + child from 2-6 years (Family room)
<b>3 ad + 1 CHD(2-12)</b>	Triple room + child from 6-12 years (Family room)
<b>3ad+2ch(2-6)</b>	Triple room + 2 children 2-6 years (Family room)
<b>3ad+2ch(2-12)(2-6)</b>	Triple room + 2 children: the first child 2-12 years, the second — 2-6 years (Family room)
<b>3ad+2ch(2-12)</b>	Triple room + 2 children 2-12 years (Family room)
<b>4ad+1ch (2-5)</b>	4 bedded room + 1 child 2-5 years
<b>4ad+1ch (6-12)</b>	4 bedded room + 1 child 6-12 years
<b>5ad</b>	Room for 5 people

## Types of meals in hotels

<b>Ep or BO (bed only)</b>	Meals are not included
<b>BB</b>	Only breakfasts
<b>HB</b>	Semi-boarding house (breakfast and lunch without drinks)
<b>HB+</b>	extended half board (breakfast and dinner with drinks only local production)
<b>FB</b>	full board (breakfast, lunch and dinner without drinks)
<b>FB+</b>	extended full board with only local drinks food production
<b>mini All Inclusive</b>	Full boarding house with drinks of local production in non-limited amount
<b>AI (All Inclusive)</b>	Meals during the day, including drinks of local production in non-limited amount (all inclusive)
<b>Ultra All Inclusive</b>	Meals during the day , including drinks of import production (including alcohol) + possible additional services according to discretion of administration of the hotel

<b>Elegance All Inclusive</b>	One of varieties of ultra All Inclusive
<b>VIP All Inclusive</b>	One of varieties of ultra All Inclusive
<b>Super All Inclusive</b>	One of varieties of ultra All Inclusive
<b>Deluxe All Inclusive</b>	One of varieties of ultra All Inclusive
<b>VC All Inclusive</b>	One of varieties of ultra All Inclusive
<b>Superior All Inclusive</b>	One of varieties of ultra All Inclusive
<b>Mega All Inclusive</b>	One of varieties of ultra All Inclusive
<b>Superior All Inclusive VIP service</b>	One of varieties of ultra All Inclusive
<b>Royal class All Inclusive</b>	Variety of ultra All Inclusive
<b>Ultra Deluxe All Inclusive</b>	Variety of ultra All Inclusive
<b>Extended All Inclusive</b>	Variety of ultra All Inclusive
<b>Excellent All Inclusive</b>	Variety of ultra All Inclusive
<b>Max All Inclusive</b>	Variety of ultra All Inclusive
<b>High Class All Inclusive</b>	Variety of ultra All Inclusive
<b>Imperial All Inclusive</b>	Variety of ultra All Inclusive

<b>Continental breakfast</b>	light breakfast (consisting of coffee or tea, juice, rolls, butter and jam)
<b>English breakfast</b>	Full breakfast, (usually includes fruit juice, fried egg with ham, toasts, butter, jam and tea or coffee)
<b>American breakfast/buffet</b>	analogue of continental breakfast + various slices (sausages, cheeses) and hot dishes (omelet, sausages)
<b>A-la Carte</b>	a menu in which each dish is indicated with its own price
<b>Meals of the menu</b>	Limited amount of dishes from the menu, except for seafood
<b>Ep or BO (bed only)</b>	Price exclude meals

### **Type of the rooms**

<b>1 BDRM</b>	Apartments with one bedroom
<b>2 BDRM</b>	Apartments with two bedrooms
<b>Apartment</b>	Type of the room, which is maximally made to modern ones apartments with cooking facilities (cost food is usually not included in the room price); two or more bedroom apartment with kitchen

<b>Balcony Room</b>	Room, which has a balcony
<b>BG (bungalow)</b>	bungalow - a separate building used to accommodate tourists often offered in tropical and southern countries
<b>Cabana</b>	building on the beach (or near the pool), like a bungalow, standing separately from the main building and sometimes equipped as Bedroom
<b>De Luxe</b>	Rooms of high quality
<b>Duplex</b>	Two-story room
<b>Executive floor</b>	one or more floors in a hotel with a higher level service, as well as with an additional set of services
<b>Family Room</b>	family room larger than standard (often two rooms)
<b>Honeymoon Room</b>	Room for newly-weds
<b>HV (Holiday Village)</b>	bungalow complex hotel
<b>King-size Bed</b>	«king bed» (width more than 180 cm )
<b>King Suite</b>	King suite
<b>MB (main building)</b>	Main building
<b>New Building</b>	New building
<b>Sitting area</b>	relaxation area - part of the room where the chairs are located,

	coffee table, sometimes also a sofa
<b>Standard</b>	Standard room
<b>Studio</b>	one room is larger than standard, with a small low partition or one-room apartment with a small kitchen, combined with the room
<b>Suite</b>	Superior room, as a rule one huge room, which has a sitting area
<b>Suite Executive</b>	As a rule two bedroom suites
<b>Suite Junior</b>	Superior room: usually large comfortable room with a fenced-off berth, convertible into a living room during the day
<b>Suite Mini</b>	Room, which has higher category than Superior
<b>Suite Senior</b>	High-comfortable double room: bedroom and hall
<b>Superior</b>	Room, which is bigger than standard one
<b>Superior Chalet</b>	High-comfortable chalet

<b>Superior/Main Building</b>	Room of big size in the main building
<b>Connected Rooms</b>	Modern rooms, which have connection door from one room to another

### **View from the room**

<b>Beach view</b>	Beach view
<b>City view</b>	City view
<b>Dune view</b>	Dune view
<b>Garden view</b>	Garden view
<b>Land view</b>	Land view
<b>Mountain view</b>	Mountain view
<b>Ocean view</b>	Ocean view
<b>Pool view</b>	Pool view
<b>River view</b>	River view
<b>Sea Side view (SSV)</b>	Side sea view
<b>Sea view</b>	Sea view
<b>Valley view</b>	Valley view
<b>ROH (run of the</b>	Accommodation in the hotel without specifying type of the room and

| **house)**

| view from the window

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